

“One by MetLife Mela” Reinforces Commitment to Customer Care



September 23, 2023: After the grand launch of its new One by MetLife app, MetLife Nepal hosted "One by MetLife Mela" for all its agents, reinforcing a shared commitment to serving customers and helping them lead healthier, longer lives.

With One by MetLife, MetLife Nepal brings digital insurance and healthcare to Nepalis like never before. The carnival for agents featured live demonstrations, briefings on the app's features, and hands-on sessions. The primary objective was to empower and educate dedicated agents about the transformative features of the app, so they can guide customers in accessing cutting-edge insurance and healthcare services for a healthier and more secure future. The event also underscores MetLife Nepal's commitment to professional development of its agents and their ability to provide top-notch service to customers.



Vice President and General Manager of MetLife Nepal, Nirmal Kajee Shrestha stated, *“MetLife believes in the power of enjoyable learning experiences, so we have blended fun activities with valuable lessons in this carnival. By bringing together the best of technology and our active team, we hope to inspire our customers to take steps to live healthier for longer and build a more confident future.”*